



Parking Calls and Picking Them Up

V1.0

Parking a call is like putting it on hold, except that the call can be picked up on any phone that has the Park button. You can Park a call using any of the available Park keys. If you use the Hold key on the phone, you will only be able to pick up the call on the phone you put the call on hold from.

Parking a Call

When on a call, press the **Park1, Park2, etc** button. This will “**Park**” the call on whichever Park key you selected. The caller is put on hold, and the **Park** button you hit will now flash **red** on any phone that has that **Park** button.

Picking up a Parked Call

To pick up a parked call, press the **Park** button that has the **red** flashing light next to it, and you will be connected to the call.

If you need assistance, please contact Crosswind VoIP Support by emailing support@crosswindsupport.com or by calling (888) 920-5685